

ROCKCREEK PLACE HOA COMMUNITY INFORMATION

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The following information and resources are brought to your attention for the health and safety of you, your family, and our beautiful community. Our community's first focus is safety; our second is to keep our property values as high as possible! Address any HOA questions or concerns to one of our community board members/volunteers listed above.

1. All **screening walls** surrounding Rockcreek Place HOA along Hedgcoxe to Ohio and Ohio south of Ridgedale are scheduled to be replaced beginning in the Fall 2021. A door hanger will be placed on your front door prior to work beginning.
2. Sidewalks along our HOA's perimeter requiring repair have been reported to The City of Plano using the Fix It application on the plano.gov website. If you have a **damaged curb or sidewalk** outside your home or see one in an HOA common area like a parkway, please call 469-773-4948 or open a **Fix It Plano** report.
3. Per the HOA Covenants, **garbage carts** must be removed from street visibility within 24 hours of City pick-up. Carts cannot be stored in front of or at the side of the house unless behind a full enclosure.
4. **Fire ant hills** on members' property (including front parkways) are the responsibility of the homeowner to treat/kill. The HOA only treats for fire ant hills in HOA common areas.
5. **Mud** should be immediately removed from the sidewalk in front of your home to prevent walkers from having to walk in the street or from slipping, which would be a liability for the homeowner. Representatives from City of Plano Property Standards will cite violators. Consult plano.gov/219/property-standards for more details.
6. City of Plano **Property Standards** at [972-208-8150](tel:972-208-8150) is part of the Neighborhood Services Department. They are a wealth of information on home occupation restrictions, illegal and prohibited zoning uses, property maintenance, open storage, trash and debris, etc.
7. **Shrubs and trees** should be kept cut inside the homeowners' fence line or property line in front and along the walking paths to prevent walker injury.

8. **Shrubs and trees** touching the screening walls along Hedgcoxe and/or Ohio should be cutback to prevent damage to City property.
9. **Newspapers** and other debris left in your front yard could indicate your house is vacant. Remove all material from front yards to discourage break-ins and keep our community safe. Call 214-977-8333 to stop receiving the **Dallas Morning News** Briefings and/or 972-424-9504 for the **Plano Star Courier**.
10. Keep your backyards mowed, landscape trimmed, and containers with standing water emptied to **prevent rodents, mosquitos, fleas, chiggers, and termites** from infesting your home and ours. Good maintenance also discourages coyotes and bobcats from seeking food, water, and shelter on your property!
11. The City of Plano Fire Code library.municode.com, Texas/Plano/Chapter 8, states single-family homes shall have **address numbers** that are a minimum of 3 inches in height; in a color contrasting with the background; and clearly visible and legible from the street fronting the property and **rear alleyway where alleys exist**.
12. **Sewer and trash rates** went up November 1, 2020. Go to ecop.plano.gov for details.
13. Keep abreast of **watering guidelines** at plano.gov/water. Address ending in an odd number water on Tuesdays and even numbers (and the HOA) on Thursdays. Go to watermyyard.org/#/Location for details

Other Useful resources, websites and phone numbers:

Plano Police Non-Emergency	972-4245-5678
Nextdoor (on-line community news site)	nextdoor.com
Voter Registration	collincountytx.gov
Frisco Schools	friscoisd.org
Collin College	collin.edu
Things to do in North Texas	planetexas.org/461/Cultural-Arts
Plano Symphony Orchestra	planosymphony.org